

LAURA E. FORLANO

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EDUCATION

Columbia University Graduate School of Arts & Sciences and Graduate School of Journalism Doctor of Philosophy in Communications (defended May 8, 2008) Master of Philosophy in Communications Honors/Awards/Grants/Fellowships: 2008 Shortlisted, Situated Technologies: Toward the Sentient City, Architecture League of New York 2008 Co-PI on SSRC New Media and Communications Large Collaborative Grant 2008 Yale Law School Information Society Project Resident Fellow (August 2008 – July 2009) 2008 Microsoft CITASA Port 25 Emerging Scholars Award (July 2008) 2008 NSF Workshop on Values in Design, Santa Clara University (August 2008) 2008 Post-Doctoral Continuing Professional Development (May 2008; unable to participate) 2007 Urban Communication Foundation Research Incentive Prize, NCA Annual Meeting 2007 NET Institute Summer Grant, Stern School of Business, New York University (Summer 2007) 2007 Yale Law School Information Society Project Visiting Fellow (July 2007 – July 2008) 2006 Microsoft Research grant (Summer 2006) 2005 ISERP Geographic Information Systems Summer Fellowship (Summer 2005) 2004 National Science Foundation grant from Prof. David Stark (Sept 2004) 2004 Oxford Internet Institute Summer Doctoral Program (July 2004) 2003 American Council on Germany Fellowship (Oct 2004) 2003 National Science Foundation East Asia Summer Institute Fellowship (Summer 2003) 2003 WebShop, University of Maryland and University of California at Berkeley (June 2003) 2002 Eben Tisdale High-Tech Public Policy Fellowship (Summer 2002)	New York, NY Oct 2008 Feb 2008 New York, NY New York, NY New Haven, CT Cambridge, MA Santa Clara, CA Hamburg, Germany Chicago, IL New York, NY New Haven, CT New York, NY New York, NY Budapest, Hungary Oxford, England Berlin, Germany Tokyo, Japan Washington, DC Washington, DC
Columbia University School of International and Public Affairs Master of International Affairs, Science and Technology Policy Honor: 31 st International Student Conference-Symposium participant	New York, NY May 2001 St. Gallen, Switzerland
The Johns Hopkins University School of Advanced International Studies Diploma of International Relations, International Relations and International Economics Honor: Bologna-Clairemont Monetary Conference Rapporteur	Bologna, Italy May 2000
Skidmore College Bachelor of Arts <i>cum laude</i> , Asian Studies / Studio Art (minor) Senior Thesis: “The Dragons of Yukio Mishima: Japan Past and Present” Honors: Award for Best Senior Thesis, Periclean Honor Society, Departmental Honors	Saratoga Springs, NY May 1995
Sophia University Faculty of Comparative Culture Honors: Dean’s List both semesters	Tokyo, Japan Oct 1993-Jul 1994
Cornell University Department of Asian Studies Honor: Japanese Teacher Training Program participant	Ithaca, NY Jun-Jul 1991

DISSERTATION TOPIC

When Code Meets Place: Collaboration and Innovation at WiFi Hotspots

DISSERTATION COMMITTEE

David Stark (Sociology), Todd Gitlin (Journalism), Eli Noam (Business), Saskia Sassen (Sociology), Michael Schudson (Journalism), Jack Balkin (Yale Law School)

RESEARCH INTERESTS

organizations, technology (especially, mobile and wireless technology) and the role of space/place in communication, collaboration and innovation; lead users, user-driven innovation and entrepreneurship; framing and representation of technology; management,

organizational behavior and science and technology studies; ethnographic and qualitative research methods; cross-cultural comparisons;

PEER-REVIEWED PUBLICATIONS

- Forlano, L. and D. Dailey. "Community Wireless Networks as Situated Advocacy." In Omar Khan, Trebor Scholz and Mark Shepard, eds. *Situated Advocacy*. Situated Technology Pamphlet Series, New York: The Architectural League of New York, 2008. (forthcoming)
- Forlano, L. "WiFi Hotspots." *IEEE Pervasive Computing*, July - September 2007.
- Forlano, L. "Anytime? Anywhere?: Reframing Debates Around Municipal Wireless Networking." *Journal of Community Informatics*, 2008. (forthcoming)
- Forlano, L. "Activist Infrastructures: The Role of Community Wireless Organizations in Authenticating the City," *Eastbound*, 2006. (<http://eastbound.eu/journal/2006-1/contents/forlano>)
- Forlano, L. "The Myth of Micro-Coordination," UbiComp 2004 Proceedings.

BOOK CHAPTERS

- Forlano, L. (2008, in press). "Search and the City: A Comparative Analysis of WiFi Hotspots in New York and Budapest." In Kristof Nyiri, ed., *Communications in the 21st Century: Towards a Philosophy of Telecommunications Convergence*. Budapest: TBD.
- Forlano, L. (2008, in press) "Codespaces: Community Wireless Networks and the Reconfiguration of Cities." In M. Foth (Ed.), *Handbook of Research on Urban Informatics: The Practice and Promise of the Real-Time City*. Hershey, PA: Information Science Reference, IGI Global.
- Forlano, L. (2008, in press). "Working on the Move: The Social and Digital Ecologies of Mobile Work Places." In Donald Hislop, ed., *Mobility and Technology in the Workplace*. London: Routledge.
- Forlano, L. "The Emergence of Digital Government: International Perspectives," in *Digital Government: Principles and Best Practices*, eds. G. David Garson and Alexei Pavlichev, Idea Group, 2004.

OTHER PUBLICATIONS

- Forlano, L. "Review: The Architecture of the Unfamiliar." *Journal of Design and Management*, Parsons The New School, New York, NY, 2008.
- Forlano, L. "Wireless Planet: The Role of Community Wireless Networks in Empowerment in Megacities," 2008. (unpublished working paper)
- Forlano, L. "Wireless Cities: Comparing the Use of WiFi in New York, Budapest and Montreal." NET Institute, Stern School of Business, New York University, Social Science Research Network, 2008.
- Forlano, L. "Generation Mesh." Vodafone *receiver*, October 2007. (<http://www.receiver.vodafone.com/19-generation-mesh>)
- Forlano, L. "Conversations on Media, Technology, Society & Culture: Media and Communications at a Crossroads ~ The Role of Scholarship for Media Reform and Justice," New York: Ford Foundation, 2007.
- Forlano, L. "Working on the Move: Flexible Work and the Role of Mobile and Wireless Technology," Poster, ESF-LiU Conference on Cities and Media Proceedings, Linköping: Linköping University Electronic Press (LiU E-Press), 2007.
- Forlano, L. "Working on the Move: Flexible Work and the Role of Mobile and Wireless Technology," Abstract, EPIC 2006 Conference Proceedings, Portland, OR: Intel, 2006.
- Forlano, L. "The Social Impact of Mobile Phones." *Marconigram*, Marconi International Fellowship Foundation, 2004.

PHOTO PUBLICATIONS

- Forlano, L. "Jizo with Cell Phone Strap," *Mobility*, Margaret's Walking Stick: An Ethnographic Monthly, April 2004 (<http://www.margaretswalkingstick.com/index.cfm?archive=4/1/2004>)

PANELS

- June 2008, "Taste of Technology: Mobile Office for Small Business," Small Biz Technology, Samsung Experience, Time Warner Center, New York, NY (panelist)
- May 2008, "Data Collection for Community Wireless Networks," International Summit for Community Wireless Networks, American Academy for the Advancement of Science, Washington, DC (panelist and moderator)
- Mar 2008, "Women in Media Policy," Women, Action & the Media, MIT, Cambridge, MA (invited panelist; SSRC travel grant; unable to participate)
- Jan 2008, "Mobile Entertainment: Portable Fun," NYCCHI, New York, NY (co-organizer)
- Jan 2008, "Wireless, Wimax, Mobile and Beyond: A Look at the Future Communications," New York Media Information Exchange Group (NYMIEG), New York, NY (invited panelist)

- Dec 2007, “Reputation Quality and Information Quality,” Reputation Economies in Cyberspace, Yale Law School, New Haven, CT (moderator)
- Oct 2007, “Making Money Easy: User Experience in the Financial Markets,” NYCCHI, New York, NY (co-organizer)
- May 2007, “Shaping a Research Agenda for Community Wireless Networks,” International Summit for Community Wireless Networks, Loyola College, Columbia, MD (organizer and panelist)
- Oct 2005, “New Media Activism and the Urban Fabric,” RE:activism, Budapest, Hungary (moderator)
- Feb 2005, “Living the Liberal Arts,” Skidmore College, Saratoga Springs, NY (panelist)
- Oct 2004, “Victory of the Commons: The Case for a Public Airwaves Movement,” Spectropolis, New York, NY (organizer and moderator)
- Feb 2002, “Whose Business is Privacy and Security Policy,” techXchange, Columbia Business School, New York, NY (organizer)
- Nov 2001, “Preparing for Graduate School,” Skidmore College, Saratoga Springs, NY (panelist)

WORKSHOPS

- June 2008, Digital Expansion Initiative, People’s Production House, New York, NY (guest critic)
- May 2008, Wireless Visionaries, New America Foundation and Media Democracy Fund, Washington, DC (invited participant)
- Apr 2008, Issue Day on Infrastructure, Coro Leadership New York, Open Society Institute, New York, NY (invited speaker)
- Sept 2007, Urban Media Salon, Berlin, Germany (invited participant)
- May 2007, COMMONS Project, International Summit for Community Wireless Networks, Loyola College, Columbia, MD, (invited participant)
- Dec 2006, COMMONS (Cooperative Measurement and Modeling of Open Networked Systems) Project, CAIDA (Cooperative Association for Internet Data Analysis), University of California’s San Diego Supercomputer Center, San Diego, CA (invited participant)
- June 2006, Mobilities in Transit Symposium, Trondheim, Norway (received one of eight scholarships for student participation)
- Oct 2005, Movement in the Making? International Institutions, Transnational Civil Society and Communication-Information Policy, Research Convening, New York, NY (invited participant)

PRESENTATIONS

“Activist Infrastructures: The Role of the Mass Media in Shaping Debates on Community and Municipal Wireless Networks”

- May 2008, Media and Society, Department of Media Studies and Film, Hunter College, City University of New York (CUNY), New York, NY

“When Code Meets Place: Collaboration and Innovation at WiFi Hotspots”

- July 2008, CITASA Doctoral Student Workshop, American Sociology Association (ASA) conference, MIT, Cambridge, MA (received Microsoft CITASA Port 25 Emerging Scholars Award for travel)
- Apr 2008, Collaborative Organization and Digital Ecologies Seminar (CODES), Columbia University, New York, NY
- Mar 2008, Berkman Center for Internet & Society, Harvard Law School, Cambridge, MA
- Mar 2008, Information Society Project, Yale Law School, New Haven, CT
- Feb 2008, Mobile Computing Group, Human Computer Interaction Lab, Cornell University, Ithaca, NY
- Jan 2008, Communications Dissertation Seminar, Columbia University, New York, NY

“Talking Walls: Mobile Phones, WiFi Hotspots and Urban Interfaces”

- Feb 2008, Critical Issues in Corporate Communication, Department of Strategic Communication, Roy H. Park School of Communications, Ithaca College, Ithaca, NY

“Unwiring New York: Local Infrastructures, Uses and Communities”

- Nov 2007, CWIRP Community/Public Broadband & Wireless Networking Research Workshop, York University, Toronto, CA (invited participant)

“Making Work Public: Knowledge-sharing and Collaboration in Mobile Work Spaces”

- Jan 2008, SHoP Architects, New York, NY
- Oct 2007, Time, Space, Sociality and the Uses of Mobile Wireless Technologies: In Between Science and Technology Studies and New Media Studies panel, Ways of Knowing, Society for the Social Studies of

Science (4S), Montreal, Canada

“Search and the City: A Comparative Analysis of the Use of WiFi Hotspots in New York, Budapest and Montreal”

- Aug 2008, American Sociological Association conference, MIT, Cambridge, MA
- Sept 2007, Communications in the 21st Century: Towards a Philosophy of Telecommunications Convergence, Hungarian Academy of Sciences, Budapest, Hungary

“Measurement at the Edges: A Survey of WiFi Hotspots in New York”

- Jun 2007, “The Wireless Impact on the Ultrabroadband Media Cloud,” Ultrabroadband and the Personal Media Cloud, Columbia Institute for Tele-Information, New York, NY

“Anytime? Anywhere?: Exploring the Social and Digital Ecologies of WiFi Hotspots”

- July 2007, Summer Intensive Studies Program, Parsons The New School, New York, NY
- May 2007, California Research Center, Ricoh Innovations, Inc., Menlo Park, CA
- May 2007, ICA Pre-conference, San Francisco, CA
- Apr 2007, Communications Colloquium, Columbia University, New York, NY
- Apr 2007, 7th Annual Critical Themes in Media Studies Conference, The New School, New York, NY
- Mar 2007, Department of Communication, University of Washington, Seattle, WA
- Mar 2007, Microsoft Research, Redmond, WA
- Mar 2007, New York City: Global Village Conference, New York Institute of Technology, New York, NY

“Have Laptop, Will Travel: Preliminary Results from a Survey of WiFi Hotspots in New York”

- Apr 2007, Downtown Alliance, New York, NY
- Mar 2007, NYCwireless Monthly Meeting, New York, NY

“A Voyage through Airport Prayer Rooms: Photographs and Reflections from Frankfurt, Oslo, Amsterdam and Newark”

- Mar 2007, Pop Goes Religion, Columbia University, New York, NY

“Working on the Move: Flexible Work and the Role of Mobile and Wireless Technology”

- Oct 2006, [Re]Configurations: Arts, Humanities, and Technology in the Urban Environment, New York, NY
- July 2006, Society for the Advancement of Socio-Economics 2006, Trier, Germany
- April 2006, Communications Dissertation Workshop, Columbia University, New York, NY
- Mar 2006, Collaborative Organization and Digital Ecologies Seminar (CODES), Columbia University, New York, NY

“Starbucks is My Office: Evaluating Internet Cafés as Mobile Work Places”

- Sept 2006, “Working with Machines” workshop, Vadstena, Sweden
- Sept 2006, “Space and Mobility in the Knowledge-based Economy,” Conference on Debating the Knowledge-based Economy, Institute for Advanced Studies, University of Lancaster, Lancaster, England

“Working on the Move: Flexible Work and the Role of Mobile and Wireless Technology” (Poster Presentation)

- Oct 2006, Cities and Media, Vadstena, Sweden (received travel grant for student participation)
- Sept 2006, Ethnographic Praxis in Industry Conference (EPIC), Intel, Portland, OR

“NYCwireless and the Quest for Content: Community Wireless Networking in the Urban Environment” (Poster Presentation)

- Jan 2007, Social Science Research Council’s Media Policy Research Preconference, National Conference on Media Reform, Memphis, TN (received travel grant for student participation)

“NYCwireless and the Quest for Content: Community Wireless Networking in the Urban Environment”

- June 2006, “After the Mobile?” ICA-Preconference, Erfurt, Germany

“Showing the News: Evaluating and Understanding Maps for Use in Journalism”

- Mar 2006, Evidence and Inference course, Graduate School of Journalism, Columbia University
- July 2005, GIS Summer Fellows program, Institute for Social and Economic Research and Policy, Columbia University

“Wireless Time / Space / Freedom?: New Mobilities and Changing Communities”

- July 2005, Presidential Panel on Mobile Geographies, Society for the Advancement of Socio-Economics 2005, Budapest, Hungary

“NYCwireless: Community Wireless Networking in the Urban Environment”

- Feb 2007, “New York’s Wireless Future,” Grassroots Media Conference, New York, NY
- July 2006, “Beyond Community Wireless: Portals as Tools for Community and Economic Development,” CTCNet Conference, Washington, DC
- May 2006, Wireless Technologies course, Monroe College, New York, NY
- Mar 2006, 2nd Community Wireless Summit, St. Louis, MO
- Feb 2006, Wireless Day, Temple University, Philadelphia, PA
- Feb 2006, Wireless Technologies course, Monroe College, New York, NY
- Oct 2005, World Summit on Free Information Infrastructure, London, England
- Feb 2005, Civil Technologies, SSRC, The New School, New York, NY
- Feb 2005, PlanetWork Forum, New York, NY
- Oct 2004, University of Rostock, Rostock, Germany
- Oct 2004, C-base, Berlin, Germany

“The Myth of Micro-coordination”

- Sept 2004, UbiComp 2004, Nottingham, England
- Sept 2004, AoIR 5.0, Sussex, England
- Oct 2004, Digital Media in Education Seminar, University of Bremen, Bremen, Germany

“Mobility and the Transformation of Public Space”

- May 2004, Graduate Urban Studies Conference, New York University, New York, NY
- Apr 2004, Global Communications course, New York University, New York, NY

“Living and Doing Research in Japan,”

- April 2004, National Science Foundation, Washington, DC

“Teen Tokyo: The Use of Mobile Phones in Japan”

- Nov 2003, School of Journalism, Columbia University, New York, NY
- Oct 2003, Digital Media in Communication Conference, Annenberg School for Communication, University of Pennsylvania, Philadelphia, PA
- Sept 2003, Collaborative Organization and Digital Ecologies Seminar (CODES), Columbia University, New York, NY

“Wireless Time / Wireless Space: Mobility and the Transformation of Everyday Life”

- Aug 2003, Center on Global Communications, International University of Japan, Tokyo, Japan
- July 2003, Mobile Future Roundtable, Siemens AG, Tokyo, Japan
- Apr 2003, PhD Program in Communications, Columbia University, New York, NY

REVIEWER

- MIT Press, Computer Science, Linguistics, Information Science, STS (July 2008 - present)
- International Conference on Information Systems (ICIS), 2008
- Association of Internet Researchers (AoIR), 2008
- *Information, Communication and Society* (February 2008 – present)
- *New Media & Society* (July 2005 – present)
- Community Wireless Networks for Development, Hawaii International Conference on System Sciences (HICSS), 2007, 2008

INTERVIEWS

- Hwang, Helen. “Digital Divide Across America.” *Next American City*. (August 22, 2008)
- Forbush, Dan. “‘Codescapes’: The Merger of Digital and Physical.” *Skidmore Scope*. (August 6, 2008)
- Arnold, Alice. “Electric Signs.” Short Film. (July 2008)
- Coulter, Douglas. Idealist.org Podcast. (June 30, 2008)
- Beckedahl, Markus. “Netzpolitik-Podcast: Laura Forlano on Free Networks.” Netzpolitik.org. (June 4, 2008)
(<http://netzpolitik.org/2008/netzpolitik-podcast-laura-forlano-ueber-free-networks/>)

- Fung, Amanda. "Cablevision's Wi-Fi Try." *Crain's New York Business*. (May 26, 2008)
- Fost, Dan. "They're Working on Their Own, Just Side by Side." *New York Times*. (February 20, 2008)
- Powell, Juliette. *NY:MIEG*. New York, NY (January, 18, 2008) (video interview)
- Levins, Hoag. "Adidas Mobile Promo Triggers 25,000 Phone Calls to Kevin Garnett." *Advertising Age*. New York, NY (January, 18, 2008) (video at <http://adage.com/brightcove/single.php?title=1381682411>)
- Szedlák, Ádám Zoltán. "Társaságban wifizik a magyar." *Origo* (one of Hungary's largest news portals). Budapest, Hungary (October 15, 2007)
- Denison, Tom. *New York Observer*. New York, NY (July 2007)
- Carty, Dan. *Daily News*. New York, NY (June 2007)
- Ericson, Chris. *New York Post*. New York, NY (May 2007)
- Niemietz, Brian. "Coffee – to Stay: Café Regulars Work with Perks," *New York Post*. New York, NY (May 21, 2007)
- Thompson, Erin. "Municipal Broadband Takes on the Internet Cartel," *The Independent*. New York, NY (May 21, 2007)
- Fernandes, Deepa. "Wakeup Call," WBAI 99.5 FM, New York, NY (March 27, 2007)
- Rubinstein, Dana. *The Brooklyn Papers*. Brooklyn, NY (Oct 2006)
- Blangger, Timothy. *Morning Call*. Eastern PA (Sept 2006)
- Radnofsky, Louise. "New York: Not-So-Wired City," *New York Press*, New York, NY (April 2006) <http://www.nypress.com/19/14/news&columns/feature.cfm>
- Radnofsky, Louise. "The Unencrypted Life: How U.S. Cities Might Go Wireless," *Fault Lines*, Columbia Journalism School, New York, NY (Mar 7, 2006)
- Oppenheimer, Mark. *New Haven Advocate*, New Haven, CT (Nov 2005)
- Bodo, Balazs. Tilos Radio, Budapest, Hungary (Oct 2005)
- Sterk, Barbara. "New Media Activism," Mediamix, MTV Premier, Budapest, Hungary (Oct 2005)
- Finland (Mar 2005)
- RAI TV, Italy (Nov 2004)
- *Talk*, Sweden (Sept 2004)

CONFERENCES/MEETINGS ORGANIZED

- Oct 2007, "Broadband, Higher Education and Community Empowerment," 2nd Annual Broadband in Cities and Towns Technology Summit, Benedict College, Columbia, SC (National Advisory Committee member)
- Feb 2005, "Civil Technologies: The Values of Non-profit ICT Use," New York, NY
- Oct 2004, "Information Technology and Society Transformations," New York, NY
- Dec 2003, "IT Governance and the Politics of Civil Society," Geneva, Switzerland
- Jan 2003, "Ownership, Stewardship and Property in a Digital Age," New York, NY
- Nov 2002, "Governing Global Electronic Networks," Budapest, Hungary
- June 2002, "IT and Social Research: Setting Agendas," New York, NY

COURSEWORK

Business: Five courses including Management of Information, Communication and Media Resources, and Information Technology Strategy and E-commerce, Managing Innovation

Economics: Ten courses including Science, Technology and Economic Growth, and Innovation Strategies for Developing Countries

Public Policy: U.S. Science and Technology Policy, Organizations and Interactive Technology, Global Communication in World Affairs

Journalism: Six courses including New Media, Social Impact of Mass Media, Mass Media and American Politics, Theories and Literature of Communications

East Asia: Seven courses on China and Japan

Law: Harvard Internet Law Program (May 2004), Oxford Internet Institute (July 2004)

PROFESSIONAL ASSOCIATIONS

International Communication Association (ICA), National Communication Association (NCA), Society for the Social Studies of Science (4S), American Sociological Association (ASA)

EXPERIENCE

Yale Law School Information Society Project (ISP)

Postdoctoral Associate in Law and Kauffman Fellow in Law

Visiting Fellow

- Leading a project on community wireless networks for the Access to Knowledge (A2K) Practicum

New Haven, CT

Aug 2008-present

July 2007-July 2008

<ul style="list-style-type: none"> • Co-Principal Investigator on SSRC New Media and Communications Large Collaborative Grant entitled ‘From the Digital Divide to Digital Excellence: Global Best Practices for Community Wireless Networks’ with Sascha Meinrath (University of Illinois at Urbana-Champaign) and the New America Foundation • Organizing year-long ISP Lunch Speaker Series (2008-2009) • Participating in reading groups (Standards as Regulation, Fall ‘07; Tech, Law and Society, Spr ‘08) • Helped organize and moderated a panel for Dec 2007 Reputation Economies in Cyberspace symposium • Organizing CyberScholar Meetings (Spring 2008) • Writing monthly newsletter 	
<p>NYCCHI (New York Computer Human Interaction Association) <i>Board Member</i></p> <ul style="list-style-type: none"> • Planning monthly panel discussions and events 	<p>New York, NY Aug 2007-present</p>
<p>NYCwireless <i>Board Member</i> and Social Impact Special Interest Group <i>Project Leader</i></p> <ul style="list-style-type: none"> • Managing strategy, policy and activities of non-profit community wireless organization • Representing NYCwireless on Open Source Wireless Coalition (OSWC) • Representing NYCwireless on OPLAN (Open LAN) Foundation Council of Reference • Represented NYCwireless on FCC’s Consumer Advisory Committee (two-year term) • Launched monthly “Community Wireless Roundtable” discussions • Studying social impact of wireless projects in New York with a group of volunteers • Managed week-long public art project “New York Live,” which linked pedestrians in New York with concert-goers in Budapest via video conference (August 2004) 	<p>New York, NY Jan 2005-present May 2007-present Oct 2005-present Mar 2005-Nov 2007 Oct 2006-April 2007 Sept 2003-Oct 2004</p>
<p>The Ethos Group <i>Consultant</i></p> <ul style="list-style-type: none"> • Writing an article about evaluating community and municipal wireless projects 	<p>New York, NY Aug 2007-present</p>
<p>Open Source Wireless Coalition <i>Founding Member</i></p> <ul style="list-style-type: none"> • Wrote response to Open Air Boston RFI with coalition-members from around the world 	<p>New York, NY May 2007-present</p>
<p>Progress Partners <i>Consultant</i></p> <ul style="list-style-type: none"> • Wrote abstract for white paper on mobile and wireless technology for investment firm 	<p>New York, NY Apr 2008-present</p>
<p>Context Research <i>Consultant</i></p> <ul style="list-style-type: none"> • Conducting in-depth interviews and immersive ethnographic observation on “Neo-Yuppies” • Conducting in-depth interviews and immersive ethnographic observations on mobile phone use 	<p>New York, NY June 2008-Aug 2008 Feb 2008-Mar 2008</p>
<p>The New School Graduate Programs in International Affairs and Media Studies <i>Adjunct Instructor</i></p> <ul style="list-style-type: none"> • Teaching seminars on Information Technology Policy (Spring 2008), New Media and Global Affairs (Fall 2008), Sampling (Fall 2008, 1 credit), Discourse Analysis (Fall 2008, 2 credits), Technology and the City (Spring 2009), Surveillance and Control (planned for Fall 2009) 	<p>New York, NY Jan 2008-present</p>
<p>Parsons The New School Design and Management Department <i>Adjunct Instructor</i></p> <ul style="list-style-type: none"> • Teaching seminars on Design and Management (Fall 2007), Design Management Summer Intensive (July 2007, July 2008), Design in Everyday Experience (Spring 2007, Spring 2008), Innovation (Fall 2008) and Economics and Ethics of Sustainable Design (Fall 2007) 	<p>New York, NY Jan 2007-present</p>
<p>OMG Center for Collaborative Learning <i>Consultant</i></p> <ul style="list-style-type: none"> • Advising Wireless Philadelphia evaluation project • Researched and wrote about electronic media policy for Ford Foundation-funded planning project 	<p>New York, NY Aug 2007-present Oct 2006-Feb 2007</p>
<p>Ford Foundation Media, Arts and Culture Program <i>Rapporteur</i></p> <ul style="list-style-type: none"> • Wrote convening report, “Conversations on Media, Technology, Society & Culture: Media and Communications at a Crossroads ~ The Role of Scholarship for Media Reform and Justice” 	<p>New York, NY Jan 2006-May 2006</p>
<p>Marconi Foundation <i>Consultant</i></p> <ul style="list-style-type: none"> • Organized focus group of 12 senior scholars on the development of an online library resource 	<p>New York, NY Aug 2005-Jan 2006</p>

Columbia Graduate School of Journalism <i>Research Associate</i>	New York, NY
• Assisted with Marguerite Holloway's M.A. course for science reporters	Aug 2005
Hunter College Department of Film and Media Studies <i>Adjunct Instructor</i>	New York, NY
• Teaching two discussion sections Prof. Peter Parisi's Intro to Media Studies course	Jan 2005-May 2005
Social Science Research Council IT and International Cooperation Program <i>Project Manager</i>	New York, NY
• Managed Ford Foundation grants on IT and Social Transformations, and IT and Int'l Cooperation	Apr 2002-Apr 2005
• Organized conferences in New York (Civil Society / Civil Technology, Feb 2005), Geneva (IT Governance and the Politics of Civil Society, Dec 2003) and Budapest (Global Governance of Electronic Networks, Nov 2002)	
• Conducted publicity for all events, books, reports and publications produced by the programs	
Gotham Gazette <i>Technology Columnist</i>	New York, NY
• Write a monthly column on technology policy issues facing New York City	Oct 2000-Apr 2005
Charney Research <i>Research Assistant</i>	New York, NY
• Conducted research for new business proposals on topics including e-government and electricity	Jan 2002-Jan 2005
• Analyzed quantitative data for report on education	
• Analyzed qualitative interview data for report on voting and democracy in Indonesia	
Columbia University Department of Political Science <i>Teaching Assistant</i>	New York, NY
• Assisted with Prof. Kathleen Knight's Mass Media and American Democracy course	Jan 2004-May 2004
• Assisted with Prof. Brigitte Nacos' Mass Media and American Politics course	Sept 2003-Dec 2003
Online Publishers Association Media Use Study <i>Interviewer</i>	New York, NY
• Conducted in-depth ethnographic interviews on media use patterns	Jan 2004-Feb 2004
Center for Global Communications International University of Japan <i>NSF Summer Fellow</i>	Tokyo, Japan
• Conducted ethnographic research on the social implications of mobile and wireless technology	Jul 2003-Aug 2003
• Rapporteur Smart Mobile Workshop and HyperNetwork Society conference	
• Conducted research on US electromagnetic spectrum policy	
Columbia Graduate School of Journalism International Prizes and Programs <i>Research Associate</i>	New York, NY
• Assisted with preparations for globalization conference and international journalism prizes	Jan 2003-May 2003
The World Bank Group World Bank Institute, Knowledge for Development <i>Consultant</i>	Washington, DC
• Researched and wrote a 100-page handbook for policymakers in developing countries	Aug 2001-Aug 2002
Infotech Strategies <i>Eben Tisdale High-Tech Public Policy Summer Fellow</i>	Washington, DC
• Wrote case studies for Business-Higher Education Forum "Building a Nation of Learners" report	Jun 2002-July 2002
Columbia University Center on Organizational Innovation <i>Research Associate</i>	New York, NY
• Wrote copy for Web site and helped coordinate Open Studio conference	Jan 2002-May 2002
International Telecommunication Union Telecommunication Development Bureau <i>Consultant</i>	Geneva, Switzerland
• Contributed to all working groups and projects of the Task Force on Gender Issues	Jun 2001-Jul 2001
United Nations Economic and Social Council <i>Research Assistant</i>	New York, NY
• Researched e-government services in Mexico for "Benchmarking E-government" report	Jan 2001-May 2001
Columbia Business School Columbia Institute for Tele-Information <i>Research Assistant</i>	New York, NY
• Researched telecommunications, media and Internet topics for Prof. Eli Noam's course lectures	Sept 2000-May 2001
SAIS Bologna Center <i>Journal of International Affairs Managing Editor</i>	Bologna, Italy
• Managed outreach, submissions and fundraising for academic journal	Oct 1999-May 2000

SAIS Bologna Center Career Resource Center *Career Development Assistant*
• Managed Career Center and assisted students with job/internship searches

Bologna, Italy
Sep 1999–May 2000

Government of the Philippines Department of Trade and Industry *Account Supervisor*
• Coordinated 100 interviews and press conferences for senior officials
• Managed public relations for global economic, regional and investment meetings

New York, NY
Sept 1998–Jul 1999

Edelman Public Relations Worldwide B2B and Consumer Groups *Account Executive*
• Clients: Fuji Photo Film, Whitehall-Robins, AT&T, Ernst & Young and IBM
• Wrote by-lined articles, business proposals, press releases, pitch letters and media advisories

New York, NY
Apr 1997–Aug 1998

Nihon Keizai Shinbun Group Nikkei Career Forum *College Relations Coordinator*
• Clients: Morgan Stanley, Goldman Sachs, Ericsson, Oracle, General Motors
• Managed bilingual public relations for two annual career forums for 100 companies

New York, NY
Jul 1995-Apr 1997

LANGUAGE SKILLS

Proficient Japanese and Spanish, Intermediate French and Italian, Beginning German